Visitor Policy
Effective March 29, 2021

St. Clair is committed to making sure you’re “Safe in Our Hands,” while providing access to the company of loved ones who help us heal. Effective this date, the Hospital is now open to visitors and essential Support Persons as outlined below.

All permitted visitors and Support Persons must:
• Be 18 years of age or older;
• Wear a mask at all times;
• Be screened for symptoms such as fever, cough, shortness of breath, chills, sore throat, muscle pain, headache, loss of taste or smell.

A Support Person is someone essential to the clinical care of a patient. They would include:
• Parent or guardian of a minor (under age 18);
• Someone who provides translation services in the case of a language barrier;
• Immediate family member or designated agent when a patient is unable to make decisions for themselves (i.e. cognitive impairment);
• Caregiver or immediate family member whose presence is essential to help manage disruptive behavior and allow the patient to receive care.

INPATIENT VISITATION AT THE HOSPITAL

Medical/Surgical Inpatient Units
Critical Care Units
Family Birth Center
Pediatric Unit
Psychiatric Unit

One visitor at a time is welcome until 9 PM.
Up to two visitors per day are welcome between the hours of 12 - 2 PM and 5 - 7 PM.

One birth partner and one support person will be permitted.
Up to two Support Persons (parents or guardians) will be permitted in the patient’s room at all times, with one permitted to stay overnight.
One visitor is welcome Tuesday & Thursday from 6 - 7 PM, and Saturday & Sunday from 1 - 2 PM.

Exceptions to this policy may be made in consultation with the care team under extenuating circumstances.

SURGERY/PROCEDURES

Endoscopy (GI Lab) or Mt. Lebanon Surgery Center
All Other Outpatient Surgeries or Invasive Procedures

Only an essential Support Person arranged in advance may accompany the patient. All others are asked to drop off and pick up patients at the Professional Office Building entrance. Patient Escorts will be available at the door to assist with mobility and directions as needed.

One visitor may come in with the patient and stay during the pre-operative preparation stage, as space allows. Once the patient leaves the pre-operative or reception area, the visitor will be asked to leave the building until they are called to come pick up the patient at the Professional Office Building entrance. If the patient is admitted to the Hospital after surgery, visitors are permitted per the guidelines above for inpatient visitation.

OTHER OUTPATIENT VISITS

Emergency Department
Urgent Care and Outpatient Appointments (doctor's offices, diagnostic services like lab, imaging, etc.)

One visitor may accompany the patient throughout their visit. Visitors will be asked to wait during the initial 15-minute assessment of the patient before joining them in a treatment room. Staff will direct you on where to wait, which may include your vehicle. Visitors are asked to remain in the patient room for the duration of the stay.

Only an essential Support Person may accompany a patient, with a partner permitted for obstetric ultrasounds or by prior arrangement with office staff. Drivers may drop patients off at the building entrance and wait in their cars until the visit is completed. Staff can assist in calling as needed.