

Visitor Policy

Effective June 29, 2020

St. Clair is committed to making sure you're "Safe in Our Hands," while providing access to the company of loved ones who help us heal. Effective this date, the Hospital is now open to visitors and essential Support Persons as outlined below.

All permitted visitors and Support Persons must:

- Be 18 years of age or older;
- Wear a mask at all times;
- Be screened for symptoms such as fever, cough, shortness of breath, chills, sore throat, muscle pain, headache, loss of taste or smell;
- Stay with the patient for the duration of the stay. Common areas remain closed for safety.

A **Support Person** is someone essential to the clinical care of a patient. They would include:

- Parent or guardian of a minor (under age 18);
- Someone who provides translation services in the case of a language barrier;
- Immediate family member or designated agent when a patient is unable to make decisions for themselves (i.e. cognitive impairment);
- Caregiver or immediate family member whose presence is essential to help manage disruptive behavior and allow the patient to receive care.

INPATIENT VISITATION AT THE HOSPITAL

Medical/Surgical
Inpatient Units

One visitor per day is welcome any time between the hours of 11 AM and 7 PM.

Critical Care
Units

One visitor per day is welcome between the hours of 12 - 2 PM and 5 - 7 PM.

Family Birth
Center

One birth partner will be permitted in the patient room at all times.

Pediatric
Unit

Up to two Support Persons (parents or guardians) will be permitted in the patient room at all times, with one permitted to stay overnight.

Psychiatric
Unit

One visitor per day is welcome:
Tuesday and Thursday from 6 PM - 7:15 PM Saturday and Sunday from 12:45 PM - 2 PM.

Exceptions to this policy may be made in consultation with the care team under extenuating circumstances.

SURGERY/PROCEDURES

Endoscopy
(GI Lab) or
Mt. Lebanon
Surgery Center

Only an essential Support Person arranged in advance may accompany the patient. All others are asked to drop off and pick up patients at the Professional Office Building entrance. Patient Escorts will be available at the door to assist with mobility and directions as needed.

All Other
Outpatient
Surgeries or
Invasive
Procedures

One visitor may come in with the patient and stay during the pre-operative preparation stage, as space allows. Once the patient leaves the pre-operative or reception area, the visitor will be asked to leave the building until they are called to come pick up the patient at the Professional Office Building entrance. If the patient is admitted to the Hospital after surgery, visitors are permitted per the guidelines above for inpatient visitation.

Emergency
Department

One visitor may accompany the patient throughout their visit. Visitors will be asked to wait during the initial 15-minute assessment of the patient before joining them in a treatment room. Staff will direct you on where to wait, which may include your vehicle. Visitors are asked to remain in the patient room for the duration of the stay.

Urgent
Care

One visitor may accompany the patient as far as the registration desk to get them safely in our care; they should then exit the building and return when called to assist the patient in getting home as needed.

Outpatient
Appointments
(doctors' offices,
diagnostic services
like lab, imaging, etc.)

Only an essential Support Person may accompany a patient, with a partner permitted for obstetric ultrasounds or by prior arrangement with office staff. Drivers may drop patients off at the building entrance and wait in their cars until the visit is completed. Staff can assist in calling as needed.

OTHER OUTPATIENT VISITS