



NEWS RELEASE**CONTACT:**

Richard Sieber
Director of Public Relations
412.942.6280
richard.sieber@stclair.org

St. Clair Hospital's Emergency Department Named No. 1 ED In The U.S.A.

MT. LEBANON, Pa. (August 9, 2010) — St. Clair Hospital's Emergency Department has been ranked No. 1 in the country for patient satisfaction, according to Press Ganey, an independent national survey firm. The ED had previously been ranked No. 2 nationally and No. 1 across the commonwealth.

The new **No. 1 in the U.S.A.** ranking is based on random surveys that were mailed to patients treated in St. Clair Hospital's ED between April 1 and June 30, 2010. St. Clair's ED was deemed No. 1 in the country when its survey results were compared to 279 "like-sized" EDs — those that treat 50,000 or more patients a year.

St. Clair attributes the No. 1 ranking to an employee-led effort to redesign processes within the ED, which recently underwent a \$13.5 million expansion and renovation.

On Monday, August 2, St. Clair opened an extension of the ED called an Observation Unit. The 35-bed unit is designed for patients who enter the Hospital through the ED, but require further testing and monitoring before being admitted as an inpatient or discharged within 16 to 24 hours.

About St. Clair Hospital

St. Clair Hospital is an independent, acute care facility that provides advanced, high quality health care to more than 400,000 residents of southwestern Pennsylvania. With 550 physicians and more than 2,000 employees, St. Clair is the largest employer in Pittsburgh's South Hills. Providing virtually every health care service that residents might need throughout their lives, the Hospital combines advanced technologies with exceptional medical expertise to ensure that the community's health needs are met. For more information, please visit www.stclair.org.